



PROCESSING A GAP CLAIM?

We've streamlined the claims process to make it as easy and stress-free as possible. We're here to guide you through every step, ensuring you get the assistance you need when it matters most.

To help you get started, here are some things you will need while processing a claim.

- ✓ A copy of the settlement check
- ✓ Vehicle valuation, including the Settlement Calculation from the primary insurance carrier
- ✓ A copy of the loan agreement (Note and Disclosure and/or Disbursement)
- ✓ A copy of the complete loan/lease payment history
- ✓ A copy of the police report (thefts/no primary coverage)
- ✓ Service contract refund amount
- ✓ Credit life refund amount
- ✓ Credit disability refund amount
- ✓ A copy of the signed GAP waiver

For more help with your GAP claim, please contact us at 580.353.2124 or toll free at 1.800.654.9885.